



632 Windsor Drive • P.O. Box 307 • Van Alstyne, Texas 75495
Ph: (903) 482-6455 • Fax: (903) 482-6048

WEEKLY UPDATE

September 9, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 (zero) residents and 1 (one) staff members test positive for COVID-19. The staff member has recovered, and no other staff and no other residents have experienced signs or symptoms at this time. It has been more than 7 weeks since our only positive result. We have begun the process of mass testing of the staff which has been mandated by CMS and HHSC.

With the recent changes in regulations and in requirements for visitation, we are maintaining our current level of visitation, which includes scheduled closed window visits and video chats using FaceTime or Zoom. The video chats have been a huge success and we look forward to using more tablets once our grant comes through.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (903) 482-6455.

Sincerely,

A handwritten signature in black ink, appearing to read "John Dohlman", written over a horizontal line.

John Dohlman,
Administrator