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WEEKLY UPDATE

November 20, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 19 residents and 13 staff members test positive for COVID-19. So far 2 staff members have recovered, and the other staff are quarantining at home. So far 1 resident has recovered and the others are quarantining, and most are not experiencing any signs or symptoms. We are continuing the process of screening the residents multiple times a day, and doing mass testing of the staff which has been mandated by CMS and HHSC. We will keep you informed of any new positive test results.

We are holding all admissions and visitation as we work to confirm that no further spread of COVID-19 occurred. While the holiday season is typically a time for family and friends to gather, we are exercising extreme caution this year. We are taking extra precautions now to help our loved ones stay healthy and safe for the short amount of time remaining until a safe and effective vaccine becomes available. We will keep you informed once we are able to have Essential Caregivers return.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (903) 482-6455.

Sincerely,

John Dohlman,
Administrator