



632 Windsor Drive • P.O. Box 307 • Van Alstyne, Texas 75495

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WEEKLY UPDATE

November 13, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 3 (three) resident and 4 (four) staff members test positive for COVID-19. Two staff members have recovered, and the other staff are quarantining at home. The three residents have been sent out. The first has recovered and did not experience any signs or symptoms. We are continuing the process of mass testing of the staff which has been mandated by CMS and HHSC. We tested all staff and residents on Thursday 11/12/20 and all resident results were negative. We will continue testing next week.

We are holding off on visitation as we work to confirm that no further spread of COVID-19 occurred. We are working to prepare again to open up for Essential Caregiver visits scheduling again starting Wednesday, 11/18/20. It has been wonderful to see your support as we work together to establish the Essential Caregiver visitations. Please call us at (903) 201-3206 and speak with our Medical Records staff to schedule an appointment if you have been completed the training already. Please remember that appointments slots are limited as we work to allow access for all our residents. If you have not attended an Essential Caregiver training and would like to, please contact us. Once you complete the training, Essential Caregiver visits can be scheduled.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (903) 482-6455.

Sincerely,

A handwritten signature in black ink, appearing to read "John Dohlman".

John Dohlman,
Administrator