



632 Windsor Drive • P.O. Box 307 • Van Alstyne, Texas 75495
Ph: (903) 482-6455 • Fax: (903) 482-6048

WEEKLY UPDATE

October 23, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 1 (one) resident and 2 (two) staff members test positive for COVID-19. One staff member has recovered, and the other staff is quarantining at home. The one resident has been sent out but is experiencing no signs or symptoms at this time. Before this it had been more than 12 weeks since our only positive result. We are continuing the process of mass testing of the staff which has been mandated by CMS and HHSC. We will be testing again next week.

Currently we are holding off on any visitation as we work to confirm no further spread of COVID-19. We are working to prepare again to open up for visitors soon. It has been great to see the support as we work together to establish the Essential Caregiver visitations. Please be assured we are working hard to meet criteria which will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will be reaching out to you again individually as we work to put those plans in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (903) 482-6455.

Sincerely,

A handwritten signature in black ink, appearing to read "John Dohlman".

John Dohlman,
Administrator



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WEEKLY UPDATE

October 28, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 1 (one) resident and 2 (two) staff members test positive for COVID-19. One staff member has recovered, and the other staff is quarantining at home. The one resident has been sent out and has not been experiencing no signs or symptoms at this time. We are continuing the process of mass testing of the staff which has been mandated by CMS and HHSC. We tested all staff and residents on Monday 10/26/20 and all results were negative. We will be testing again next week.

We held off on any visitation as we worked to confirm that no further spread of COVID-19 occurred. We are working to prepare again to open up for Essential Caregiver visits scheduling again starting Wednesday, 10/28/20. It has been wonderful to see your support as we work together to establish the Essential Caregiver visitations. Please call us at (903) 201-3210 and speak with our Activities Director to schedule an appointment if you have been completed the training already. Please remember that appointments slots are limited as we work to allow access for all our residents. If you have not attended an Essential Caregiver training and would like to, please contact us. Once you complete the training, Essential Caregiver visits can be scheduled.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

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WEEKLY UPDATE

October 7, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 0 (zero) residents and 1 (one) staff members test positive for COVID-19. The staff member has recovered, and no other staff and no other residents have experienced signs or symptoms at this time. It has been more than 11 weeks since our only positive result. We are continuing the process of mass testing of the staff which has been mandated by CMS and HHSC.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will be reaching out to you as we work to put those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly (903) 482-6455.

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